

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**

**TIRUPATI**

**This 22<sup>nd</sup> day of February'2025**  
**C.G.No.236/2024-25/Anantapur Circle**

**CHAIRPERSON**      Sri. V. Srinivasa Anjaneya Murthy  
Former Principal District Judge

**Members Present**

Sri. K. Ramamohan Rao      Member (Finance)  
Sri. S.L. Anjani Kumar      Member (Technical)

*Between*

Sri. C. Vasanthamma, Hanimareddypalli,  
Belaguppa (M), Anantapur Dist.

Complainant

**AND**

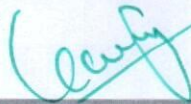
1. Superintending Engineer/O/Anantapur
2. Dy.Executive Engineer/O/Kalyanadurg
3. Executive Engineer/O/Kalyanadurg

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 21.02.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

01. The complainant filed the complaint during the Vidyut Adalat conducted on 09.12.2024 at Anantapur stating that she applied for an agriculture service connection and paid the necessary deposit amounts on 04.10.2023 but so far the service connection was not released.

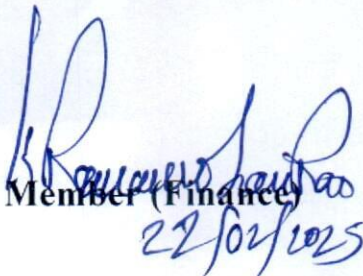



02. The said complaint was registered as C.G.No.236/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they issued the material, charged the DTR and issued the service connection.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they issued the material, charged the DTR and issued the service connection. The complainant when we contacted her through phone, reported satisfaction stating that service connection was released. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website [vidyutombudsman.ap.gov.in](http://vidyutombudsman.ap.gov.in).

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 22<sup>nd</sup> day of February'2025.



**CHAIRPERSON**

  
Member (Finance)  
22/02/2025

  
Member (Technical)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant through whatsapp and post

All the Respondents

**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar,  
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to  
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,  
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

*Uday 22/2/25*

